15

20

WHAT IS CLAIMED IS:

1. A system for monitoring operational characteristics of a vehicle, the system comprising:

a computer in the vehicle; and

a wireless appliance in electrical contact with the computer, the wireless appliance comprising a data-transmission component configured to transmit data associated with the operational characteristics over a network to a host computer system, and to receive over the network data from the host computer system.

- 2. The system of claim 1, wherein the wireless appliance further comprises a data-collection component supporting communication software that collects data associated with the operational characteristics.
- 3. The system of claim 2, wherein the communication software supported by the data-collection component comprises a schema component that identifies the diagnostic data to be collected from the vehicle's computer.
- 4. The system of claim 1, wherein the host computer system is configured to transmit the schema component in an incoming data packet.
- 5. The system of claim 3, wherein the schema component comprises an address that describes a location of a diagnostic datum in the vehicle's computer memory.

- 6. The system of claim 3, wherein the schema component comprises a field that describes a time or frequency that the data-collection component collects data from the vehicle's computer.
- 7. The system of claim 3, wherein the schema component comprises a field that describes a time or frequency that the data-transmission component transmits an outgoing data packet.
- 8. The system of claim 3, wherein the schema component is an ASCII or binary data file.
 - 9. The system of claim 8, wherein the data file is configured to be processed by the communication software.
 - 10. The system of claim 1, wherein the host computer system comprises at least one web-hosting computer that hosts a web site, and at least one, separate gateway computer that receives the outgoing data packet and sends the incoming data packet.
- 11. The system of claim 10, wherein the web site comprises a first web page that
 20 displays a vehicle diagnostic datum.

15

- 12. The system of claim 11, wherein the first web page comprises data fields describing: i) a name of the diagnostic datum; ii) units corresponding to the diagnostic datum; and iii) a numerical value corresponding to the diagnostic datum.
- 13. The system of claim 12, wherein the first web page further comprises multiple sets of diagnostic data, with each set being received by the host computer system at a unique time and date.
- 14. The system of claim 13, wherein the first web page further comprises a graphical representation of a set of diagnostic data received by the host computer system at a unique time and date.
- 15. The system of claim 13, wherein the diagnostic data includes at least one of the following: diagnostic trouble codes, vehicle speed, fuel level, fuel pressure, miles per gallon, engine RPM, mileage, oil pressure, oil temperature, tire pressure, tire temperature, engine coolant temperature, intake-manifold pressure, engine-performance tuning parameters, alarm status, accelerometer status, cruise-control status, fuel-injector performance, spark-plug timing, and a status of an anti-lock braking system.
- 16. The system of claim 11, wherein the web site further comprises a database component.

10

15

- 17. The system of claim 16, wherein the web site further comprises a login web page where a user enters a user name and password.
- 18. The system of claim 17, wherein the database component comprised by the login web page is configured to verify if the user is associated with multiple vehicles.
- 19. The system of claim 18, wherein the user is associated with multiple vehicles, and the web site comprises a second web page that displays vehicle diagnostic data corresponding to each vehicle.
- 20. The system of claim 4, wherein the host computer is capable of hosting a web site on the Internet that displays the operational characteristics, wherein the web site comprises a third web page that comprises a mechanism for sending the incoming data packet over the network.
- 21. The system of claim 20, wherein the web page comprises a list of parameters that can be extracted from the vehicle's computer.
- 22. The system of claim 10, wherein the gateway computer that receives the outgoing data packet and sends the incoming data packet is connected to the network.
- 23. The system of claim 22, wherein the gateway computer is connected to a digital communication line that is connected to the network.

15

- 25. The system of claim 1, further comprising a hand-held device that connects to the host computer system through the Internet and is configured to display the web site.
- 26. The system of claim 25, wherein the hand-held device is a cellular telephone or a personal digital assistant.
 - 27. The system of claim 1, wherein the host computer system is further configured to send an electronic mail message that comprises all or part of the vehicle diagnostic data.
 - 28. The system of claim 1, wherein the wireless appliance is configured to send an outgoing data packet that indicates a location of a transmitting base station.
 - 29. The system of claim 28, wherein the host computer system comprises software that analyzes the location of the transmitting base station to determine an approximate location of the vehicle.
 - 30. The system of claim 29, wherein the web site comprises a web page that displays the approximate location of the vehicle.

10

15

20

25



31. A device for monitoring operational characteristics of a vehicle, the device comprising:

a host computer system;

a wireless appliance including a data transmission component configured to communicate data associated with the operational characteristics over a network to teh host computer system; and

a website hosted on the host computer system that can display the operational characteristics.

32. A device for monitoring operational characteristics of a vehicle, the device comprising:

a wireless appliance including a data-transmission component configured to receive data associated with the operational characteristics over a network from a host computer.

- 33. A system for monitoring operational characteristics of a vehicle, the system comprising:
- a host computer that supports a web site that can display the operational characteristics; and

a wireless appliance including a data transmission component configured to communicate data associated with the operational characteristics over a network to the host computer.

- 34. The system of claim 33, wherein the wireless appliance is in the vehicle.
- 35. The system of claim 34, wherein the host computer is external to the vehicle.

a host computer; and

5

- a wireless appliance including a data transmission component configured to receive data associated with the operational characteristics over a network from the host computer.
 - 37. The system of claim 36, wherein the wireless appliance is in the vehicle.
- 38. The system of claim 37, wherein the host computer is external to the vehicle.